Dillon McCloud

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PROFESSIONAL SUMMARY

Accomplished Senior Software Developer with 5+ years of experience leading projects by acting as architect, developer, tester and analyst. Proficient in supporting project deliverables and maintaining releases. Strong leader in guiding and supporting teams in solving complex issues. Steadfast in planning and implementing effective development strategies based on industry best practices.

SKILLS

- TypeScript
- JavaScript
- React
- Next.js
- Node.js
- SQL
- GraphQL

- Python
- Git
- AWS
- Jest
- User Authentication
- Debugging and Troubleshooting

WORK HISTORY

SENIOR FULL STACK ENGINEER
03/2022 to CURRENT

Ingenovis Health | Greenwood, CO (remote)

- Worked with project managers, developers, quality assurance and stakeholders to resolve technical issues.
- Promoted technical leadership to entry-level and junior engineers in complex enterprise system environment.
- Led initiative to implement user authentication using Auth0 as subject matter expert and primary point-of-contact for project management staff.
- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability, and performance.
- Identified and generated new ideas, products and features that improved customer satisfaction, reduced costs and reduced time to deploy changes to company's site and web applications.

CHIEF TECHNOLOGY OFFICER
02/2022 to 07/2023

HYVV Enterprise Software Solutions | Fort Collins, CO (remote)

- Facilitated ongoing team development and growth through training and professional skills enhancement.
- Managed company-level architecture, platform and data configuration processes and implementation protocols.
- Provided project leadership in dynamic technology-driven environment with multiple priorities.
- Developed and implemented long-term strategic technological blueprint.

SOFTWARE DEVELOPER IV
05/2019 to 03/2022

Charles Schwab & Co | Phoenix, AZ

- Revised, modularized and updated old code bases to modern development standards, reducing operating costs, and improving functionality.
- Designed intuitive graphical user interfaces to improve user experience.
- Built databases and table structures for web applications.
- Designed and developed forward-thinking systems that meet user needs and improve productivity.
- Documented technical workflows and knowledge to educate newly hired employees.
- Architected, designed and led development of internal tooling applications that increased successful software deployments by 70%

DATA ANALYST
02/2019 to 05/2019

Banner Health | Phoenix, AZ

- Utilized data visualization tools to effectively communicate business insights.
- Used statistical methods to analyze data and generate useful business reports.
- Extracted and interpreted data patterns to translate findings into actionable outcomes.
- Worked with business intelligence software and various reports to glean insights into trends and prospects.

DATA ANALYST
05/2017 to 02/2019

Charles Schwab & Co | Austin, TX

- Analyzed data to identify root causes of problems and recommend corrective actions.
- Developed customized reports, summarizing and presenting data in visually appealing format.
- Developed complex dashboard and reporting tools to track business performance metrics.
- Created dashboards to monitor and track key performance indicators.
- Identified patterns and trends in large data sets and provided actionable insights.

EDUCATION

Bachelor of Science | Business Data Analytics
12/2018

Arizona State University, Tempe, AZ

- Summa Cum Laude

Bachelor of Science | Finance
12/2014

Arizona State University, Tempe, AZ

- Cum Laude